

Executive Summary.....	1
Developer Attestation.....	2
General Information	4
Timeline and Milestones for Real World Testing CY 2022.....	5
Standards Version Advancement Process (SVAP) Updates	6
RWT Measure #1. Number of Patients Accessing Portal	7

General Information

Plan Report ID Number: VTOC_RWT_2022

Developer Name: VisionTree

Product Name(s): VisionTree Optimal Care (VTOC)

Version Numbers(s): 5.0

Certified Health IT Criteria: 315(e)(1)

Product List (CHPL) ID(s) and Link(s):

- 15.04.04.2513.Visi.05.00.1.190326
- <https://chpl.healthit.gov/#/listing/9969>

Developer Real World Testing Page URL: <https://visiontree.com/macra-mips/>

Relied Upon Software: Mirth Mail by Mirth Corporation

Timeline and Milestones for Real World Testing CY 2022

- Milestone 1Q-2022: Begin communication with clients to ask for their support and participation in real world testing. The goal is to have a sufficient number of clients committed for real world testing by the end of 1Q-2022.
 - STATUS: MET
- Milestone 2Q-3Q 2022: During the 2nd and 3rd quarter of CY 2022, the real world testing with clients will be scheduled and performed. It is expected that a preparatory call will be done with clients to prepare them for testing activities. Results will be documented in the test results section of the test methods and ultimately used to build the test report. If any non-compliances are observed, we will notify the ONC-ACB of the findings and make the necessary changes required.
 - STATUS: MET
- Milestone 4Q-2022: During the last quarter of the year, the CY 2023 real world test plan will be completed according to ONC and ONC-ACB requirements and expectations. Test plan will be prepared for submission before the end of the year.
 - STATUS: MET
- Milestone 1Q-2023: Submit RWT Test Report to ONC-ACB.
 - STATUS: MET

Standards Version Advancement Process (SVAP) Updates

For CY 2022 RWT testing, we did not do any SVAP updates.

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
Health IT Module CHPL ID	N/A
Method used for standard update	N/A
Date of ONC-ACB notification	N/A
Date of customer notification (SVAP only)	N/A
Conformance measure	N/A
USCDI-updated certification criteria (and USCDI version)	N/A

RWT Measure #1. Number of Patients Accessing Portal

Associated Criteria: 315(e)(1)

Testing Methodology: Reporting/Logging

Measurement Description

This measure is tracking and counting how many patients are given login access to their patient portal account and able to access their patient data on the portal over the course of a given interval.

Care Settings and Number of Clients Site to Test

VTOC patient portal is primarily targeted to the ambulatory and oncology health settings, and our measures were design for this setting in mind. We sampled two practice sites and reported their results.

Testing Results

Reporting Interval: 3 months (Sept 1, 2022 through Nov 30, 2022)

Testing Metric/Measurement: Number of Patients Who Access or Logged into Patient Portal

Broken down by total patient and unique patients and method of access

Average Results per Site	Average Result
Total Patient Logins via Web	6,467
Unique Patient Logins via Web	1,107
Total Patient Logins via Mobile	1,218
Unique Patient Logins via Mobile	366

Analysis and Key Findings

Our results reveal our patient portal is extremely popular and widely used. It also illustrates that even with the growth mobile access and essentially 100% penetration in the US market, most of our patients prefer to access their patient data via the traditional web portal application. Findings also show that patients who do access their health data choose to do so multiple times a month, between 3-5 times per month, as evidence by our test results.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities.

Changes for this Measure from Original RWT Test Plan

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics. We did add in the breakdown of unique vs total patient access as well as accessing via the web or mobile to add more details to our metric.